

# Loving Eyes Foundation Collaborative Agreement

Last Updated: 2/17/2024

Thank you for your engagement with the Loving Eyes Foundation. We deeply value your commitment to your child's vision health and the journey towards obtaining their glasses.

Understanding the significance of this process, we aim to provide you with transparent and efficient communication every step of the way. Upon receiving the initial scan for your child, we estimate the our timeline typically spans 3-6 months, tailored to individual anatomical considerations and your responsiveness as guardians.

As the primary point of contact, your active participation is crucial for the success of our services. Following the scanning phase, you can anticipate receiving an email detailing the design considerations before printing. Subsequently, upon dispatching the glasses, you will receive a shipping confirmation and the opportunity to schedule a personalized Zoom session with our team, facilitating a comprehensive fit assessment. Alternatively, if Zoom isn't accessible, we welcome your feedback and photos via email to ensure a seamless process. We request your continued involvement by providing feedback and photos post-delivery. Regular check-ins every few months enable us to monitor the fit and address any evolving needs, whether it be design adjustments or prescription updates.

Your dedication to maintaining open lines of communication helps us fulfill our mission of providing your child with the glasses they deserve. We sincerely appreciate your support and eagerly anticipate our collaborative journey ahead.

Should you prefer an alternate method of communication, please kindly specify below:

*Alternate Form of Communication:*

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Patient Name: \_\_\_\_\_

Parent Name: \_\_\_\_\_ Date: \_\_\_\_\_

Parent Signature: \_\_\_\_\_